

“Choosing the Right e-File Options”

Illinois Department of Revenue

June 14, 2005



No Options We Don't Like

❖ Internally Developed

- ❖ Registration
- ❖ Individual
- ❖ Withholding/UI
- ❖ Sales
- ❖ Cigarette
- ❖ Liquor
- ❖ Gas
- ❖ Telecom

❖ Fed-State Partnerships

- ❖ Individual
- ❖ Withholding & Unemployment Insurance (FSET & EFTPS)
- ❖ Corporate Income

❖ Software Specifications/Direct File Transfer

- ❖ Individual
- ❖ Sales

❖ Proprietary Vendor

- ❖ Vehicle Sales

Other Program Features

- ❖ **21% of all returns electronically filed**
 - ❖ (2.5M out of 11.9M)
- ❖ **57% of revenue received electronically**
- ❖ **2-D Bar Code**
 - ❖ Individual Income Tax
- ❖ **Telefile**
 - ❖ Individual (discontinued in '06)
 - ❖ Sales Tax
- ❖ **Currently no mandates**
(exp for a few excise taxes)
- ❖ **Moving into on-line account maintenance & status**

Page 3

Current Challenges

- ❖ **Increasing adoption rates**
- ❖ **Directing customers to the right channel**
- ❖ **Communicating with variety of customers**
- ❖ **Moving e-programs mainstream**
- ❖ **Going “.gov”**

More Information

Jodie Winnett, Associate Director
Jwinnett@revenue.state.il.us

Kevin Richards, Director of e-Programs
Krichards@revenue.state.il.us

Page 4