

**FEDERATION OF TAX ADMINISTRATORS
AWARD FOR
TAXPAYER SERVICE AND EDUCATION
FOR STATE TAX ADMINISTRATION**

PURPOSE: The award is presented to the revenue agency that demonstrates an effective approach to both defining needs and solving the challenges facing taxpayer service providers. The award recognizes the importance of public service to the mission of the revenue department and is intended to encourage innovation and sharing of new ideas among agencies.

ELIGIBILITY: Eligibility is limited to members of the Federation of Tax Administrators.

SUBMISSIONS: Nominations must be submitted by the chief executive officer of the member revenue agency. The nomination consists of a complete explanation of the program discussing the nature, purpose and content of the initiative, along with its impact, strengths and weaknesses. Any background analysis on work done to target the need for assistance and/or education should also be included.

Preference will be given to programs that are targeted in nature (those that address a particular group or specific tax action). Entries will be judged on the basis of factors such as originality, transferability to other agencies, effectiveness, and impact. Special consideration will be given to programs that make use of technology, reduce taxpayer burden, promote voluntary compliance, include any mechanism for measuring results, or feature a FedState component.

Information on past award winners is available at <http://www.taxadmin.org>, under the *What Is FTA* menu item.

Award submissions will be accepted via email attachment (PDF preferred), a URL link (website) or other electronic means.

JUDGING: Entries will be judged by an independent panel of experts.

SUBMISSION DATE: Nominations must be received by midnight, February 10, 2015, and sent to Verenda.Smith@taxadmin.org.

PRESENTATION: The award will be presented at the Annual Meeting of the Federation of Tax Administrators to be held June 15-18 in Minneapolis.

FURTHER INFORMATION: Call Verenda Smith at 202-624-8443 or send an email to Verenda.Smith@taxadmin.org.

Note: This award is one of six that is offered during a three-year rotation. In coming years, there will be awards for Compliance, Management and Organizational Initiatives, Technology Applications, and Research and Analysis.